



**INTERNET ACCESS  
APPLICATION FORM**



**Data Communications Ltd**  
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**APPLICANT DETAILS**

<b>Applicant Name:</b>		<b>VAT No.</b> (if applicable):	<b>BRN</b> (if applicable):
<b>Company Contact Name:</b>			
<b>Individual Contact Name:</b>			
<b>Address:</b>			
<b>Tel:</b>	<b>Fax:</b>	<b>Mobile:</b>	<b>E-mail:</b>
<b>Type of activity:</b> <input type="checkbox"/> Business		<input type="checkbox"/> Home	

**INSTALLATION DETAILS**

<b>Installation Address:</b>		<b>Tel. No for ADSL:</b>
<b>Connection Required for:</b> <input type="checkbox"/> PC <input type="checkbox"/> LAN <input type="checkbox"/> Other (Specify)		<b>Requested Installation Date:</b>
<b>Operating System:</b> <input type="checkbox"/> Windows <input type="checkbox"/> Unix <input type="checkbox"/> Linux <input type="checkbox"/> Macintosh		
<b>Administrative Use Only</b> (do not fill) <input type="checkbox"/> Approved <input type="checkbox"/> Rejected	<b>Type of CPE to install</b> <input type="checkbox"/> USB <input type="checkbox"/> Indoor <input type="checkbox"/> Outdoor <input type="checkbox"/> ADSL modem	<b>Other Remarks:</b>
<b>WiFi Needed</b> <input type="checkbox"/> Yes <input type="checkbox"/> No		

**ORDER FOR PAYABLE SERVICES**

SERVICE	PRICE (in MUR)
Set-up & Installation Fee (One Time)	
Internet Monthly Charge (Package Name: _____ Speed: _____)	
WiFi Access Point	
Line Conversion For ADSL Only	
VAT	
<b>TOTAL</b>	
Payment Terms <input type="checkbox"/> Direct Debit <input type="checkbox"/> Cheque <input type="checkbox"/> Cash	

Date   /  /  

Signature \_\_\_\_\_

## ALICE PACKAGES

(please tick appropriate package - only one package can be chosen per application form)

### HOME INTERNET

Speed	Monthly Charge
10 Mbps (Reduced to 512 kbps after download volume of 2GB exceeded)	<input type="checkbox"/> Rs. 589
10 Mbps (Reduced to 1 Mbps after download volume of 75GB exceeded)	<input type="checkbox"/> Rs. 789
20 Mbps (Reduced to 2 Mbps after download volume of 150GB exceeded)	<input type="checkbox"/> Rs. 1,389
30 Mbps (Reduced to 4 Mbps after download volume of 200GB exceeded)	<input type="checkbox"/> Rs. 1,889
60 Mbps (Reduced to 6 Mbps after download volume of 250GB exceeded)	<input type="checkbox"/> Rs. 2,889
100 Mbps (Reduced to 6 Mbps after download volume of 300GB exceeded)	<input type="checkbox"/> Rs. 3,889

Setup and Installation fee Rs. 3,450

### ADSL HOME

Speed	Monthly Charge
1 Mbps	<input type="checkbox"/> Rs. 907
2 Mbps	<input type="checkbox"/> Rs. 1,597
4 Mbps	<input type="checkbox"/> Rs. 2,862

Setup and Installation fee Rs. 3,450

### BUSINESS INTERNET

#### Dynamic IP

Speed	Monthly Charge
10 Mbps (Reduced to 1 Mbps after download volume of 50GB exceeded)	<input type="checkbox"/> Rs. 2,747
20 Mbps (Reduced to 4 Mbps after download volume of 100GB exceeded)	<input type="checkbox"/> Rs. 5,622
30 Mbps (Reduced to 6 Mbps after download volume of 150GB exceeded)	<input type="checkbox"/> Rs. 9,187

#### Fixed IP

Speed	Monthly Charge
10 Mbps (Reduced to 1 Mbps after download volume of 50GB exceeded)	<input type="checkbox"/> Rs. 5,047
20 Mbps (Reduced to 4 Mbps after download volume of 100GB exceeded)	<input type="checkbox"/> Rs. 10,222
30 Mbps (Reduced to 6 Mbps after download volume of 150GB exceeded)	<input type="checkbox"/> Rs. 12,522
30 Mbps (Reduced to 6 Mbps after download volume of 200GB exceeded)	<input type="checkbox"/> Rs. 14,822

Setup and Installation fee Rs. 3,450

### ADSL BUSINESS

Speed	Monthly Charge
512 kbps	<input type="checkbox"/> Rs. 2,172
1 Mbps	<input type="checkbox"/> Rs. 3,322
2 Mbps	<input type="checkbox"/> Rs. 5,162
4 Mbps	<input type="checkbox"/> Rs. 10,222

Setup and Installation fee Rs. 3,450

## Note

1. All ADSL Packages include an email address with 100MB and 50MB for hosting of Personal Web pages.
2. Individuals should provide copy of ID, Proof of address.
3. Companies should provide COI, VAT, Proof of address, ID, BRN.

\*All prices are inclusive of VAT  
\*Prices are in Mauritian Rupees

## General Conditions of Order

1. All orders shall be submitted to DCL. A legally binding contract is made only when DCL accepts the Customer's written order by sending or otherwise transmitting to the latter a confirmation of service or invoice. After DCL has sent or otherwise transmitted one of these documents to the Customer, the Customer shall not be entitled to cancel his/her order.
2. The Customer shall be deemed to have accepted the service on the date he/she is notified that it is operational.
3. The Customer agrees with DCL to pay all reasonable charges, VAT and any bank charges that may arise when they fall due, provided that DCL shall provide the Customer with the necessary supporting documentation where applicable.
4. DCL warrants to the Customer that it will provide all services ordered with reasonable care and skill and that all the Customer Premises Equipment and related accessories (CPE) delivered to the Customer shall be free of any materials or manufacture defects.
5. DCL will provide to the Customer the appropriate CPE and related accessories for the provisioning of its Internet services through 4G (Wireless Internet Access) or ADSL (Wired Internet Access through the copper network).
6. DCL shall do whatever is necessary to ensure the well-functioning of the service(s) offered, subject to geographical and technical availability of the service(s). Unless otherwise agreed, DCL may solely determine the technical means required for the installation and provisioning of the service(s).
7. The CPE and related accessories supplied by DCL remain the property of DCL. DCL only is authorized to carry out any maintenance or repair(s) on them.
8. Payment to DCL will have to be made through Direct Debit. In case the Customer does not detain a bank account, a prepayment of three (3) months subscription fee will have to be settled in cash. Invoice raised at the beginning of each month will have to be paid within one week time upon reception. Failure to do so will result in a disconnection of the service.
9. In case of ADSL or Outdoor CPE equipment to be installed, DCL will provide 10 meters of cabling by default for mounting. Extra length will be chargeable at the cost of MUR50+vat per meter.
10. Transfer of Risks will immediately occur after installation of the CPE and related accessories at the Customer's premises. As of this moment, the Customer shall be liable for any damages caused to the CPE unless same is due to inherent defect or arises as a result of any repair or maintenance done by DCL on the CPE and related accessories, or arises out of normal wear and tear.
11. The Customer acknowledges and agrees that DCL has located the CPE and related accessories at the Customer's place only for the provisioning of the service(s). Under no circumstances shall the Customer owns or removes any identifiers of DCL's ownership interest in the CPE or any right to own, possess, hold or retain the CPE and related accessories.
12. The Customer shall be entirely responsible for the usage of the service(s) and agrees to be held liable to DCL for damages to the equipment solely attributable to the Customer through his/her negligence as from installation of the CPE and related accessories save normal wear and tear.
13. The Customer shall report any fault or service interruption to DCL upon being aware of such incident and DCL shall use all necessary endeavors to correct the reported problem(s) at the earliest possible.
14. The Customer warrants and undertakes that it shall in its use of the services comply with any relevant legislation and regulatory provisions and shall indemnify DCL in respect of any liability incurred as a result of a breach of this clause.
15. The Customer shall indemnify DCL and hold DCL harmless against any damages solely attributable to the Customer based upon inconvenience; loss of product, loss of data, loss of profit, loss of business opportunities, loss of goodwill, interference with business relationship or other commercial loss even if advised of the possibility of such loss; claims from third parties and any other damages whether incidental, consequential or otherwise.
16. In case DCL possesses personal data about the Customer, DCL, in compliance with the Data Protection Act currently in force in the Republic of Mauritius agrees to keep and use the Customer's confidential information for business purposes only.
17. All tariffs are based upon approved rates by the ICT Authority.
18. In the event of a dispute between the Customer(s) and DCL in regard to this agreement, the Customer shall in the first instance, bring the dispute to the attention of the management team of DCL at the earliest.
19. In case the dispute cannot be resolved in an amicable manner through mutual consultation, either party may seek for mediation or/and arbitration under the Mauritius Chamber of Commerce and Industry. The decision of the arbitrator shall then be final and binding on the parties and may be entered and enforced in any court of competent jurisdiction by either party.
20. All terms and conditions and disputes related to the interpretation of this contract or application form shall come under the exclusive jurisdiction of the Courts of The Republic of Mauritius.
21. The contract will be for a minimum period of twelve (12) months, renewable tacitly. Shall the Customer wish to terminate the contract after the twelve (12) months' minimum period, a written notice should be sent to DCL one (1) month before termination of the contract.

### Declaration

*I /We have read and understood the above general conditions of order. This agreement will be in force for a period of one (1) year taking effect on .....and ending on ..... and will be automatically renewed upon its anniversary under such terms and conditions as the respective parties agree. I/we certify that all information given by me/us in this application form is correct.*

Date   /  /   Signature \_\_\_\_\_